Overview

Panacea Bioedge Private Limited (PBPL) is fully committed to complying with the requirements of **ISO/IEC 17029:2019**, **ISO 14065:2020**, and other applicable standards and accreditation body requirements. PBPL also complies with all relevant legal and regulatory obligations related to its validation and verification services.

Top Management Commitment

Top Management demonstrates visible and continual commitment to impartiality by establishing, maintaining and resourcing a management system that protects the objectivity of validation and verification activities.

Management ensures that impartiality is embedded into governance, strategic decisions, contracting, resource allocation, performance evaluation and management review processes.

Professionalism & Impartiality

PBPL delivers validation and verification services with the highest level of professionalism, impartiality and ethical business practices. Every validation and verification decision is based solely on objective evidence and is free from bias, commercial, financial or any other undue influence.

PBPL maintains impartiality through:

- Independent organizational structure preventing conflicts of interest.
- Competent and continually trained validation and verification teams.
- Professional care while planning and conducting activities.
- Objective evidence collection and independent decision making.
- Transparent policies for client acceptance and relationship management.
- Declaration and resolution of potential conflicts of interest.

Conflict of Interest

Potential threats to impartiality are documented, assessed and treated before work is accepted or continued. PBPL ensures every identified risk is reduced to an acceptable level.

Potential threats include:

- Financial dependence
- Management pressure

- Commercial influence
- Non-technical influence
- Secondary interests
- Actual or perceived conflicts of interest

Impartiality Committee

The Impartiality Committee safeguards impartiality by continuously identifying, reviewing and advising on actual or perceived threats to impartiality.

Responsibilities

- Review impartiality risks.
- Recommend mitigation measures.
- Advise Top Management.
- Monitor impartiality controls.
- Protect public confidence.

Continuous Improvement & Public Confidence

PBPL strives for operational excellence, continual improvement and customer confidence by maintaining transparency, credibility and accountability throughout its validation and verification services.

Any breaches or suspected threats to impartiality are investigated promptly and corrective actions are implemented to maintain public trust.

Panacea Bioedge Private Limited

Committed to Professionalism, Integrity, Transparency and Impartial Validation & Verification Services.